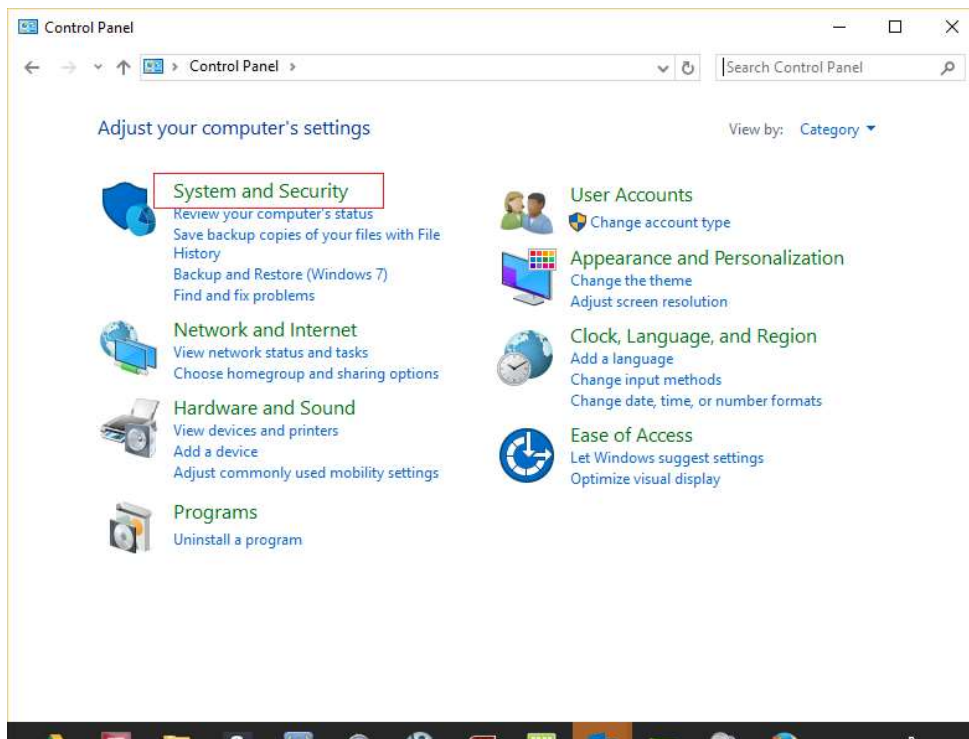
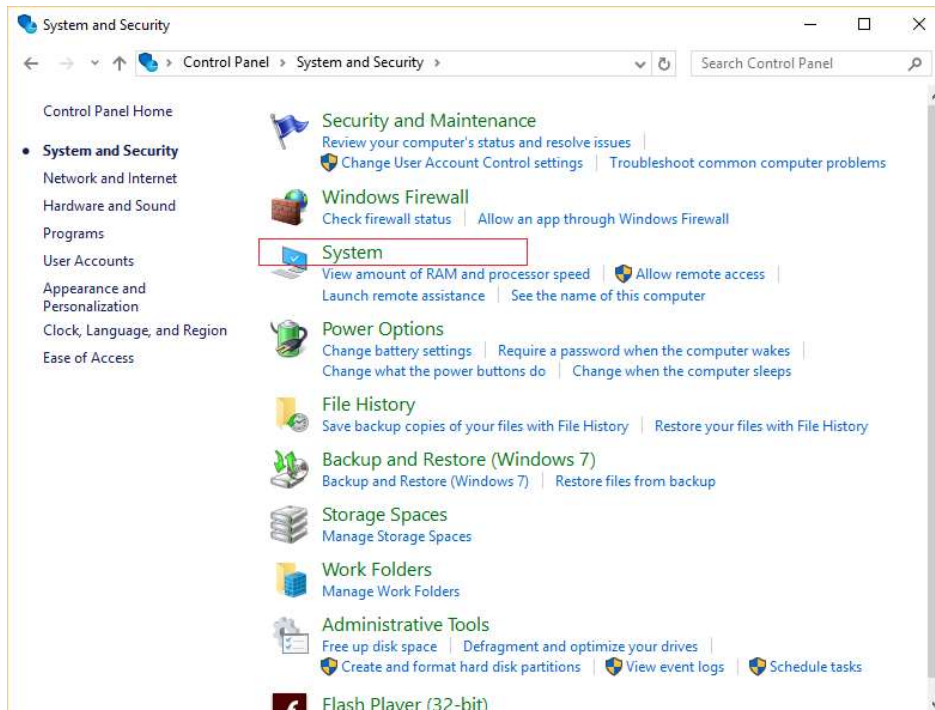


Many times, disabling and then re-enabling the wi-fi radio solves many wi-fi connection issues.

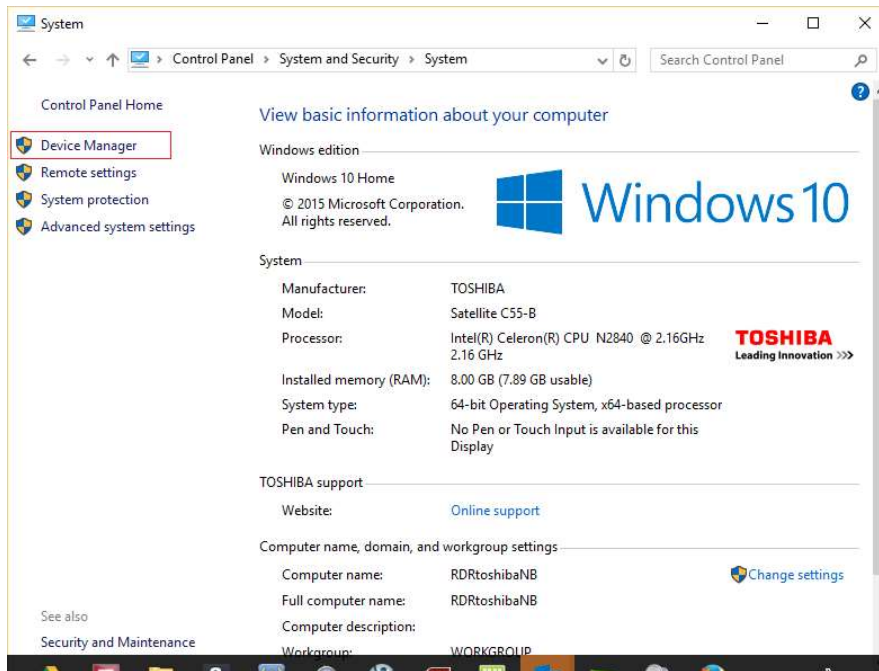
To do this: Go to the Windows DESKTOP Control Panel, then tap "System and Security":



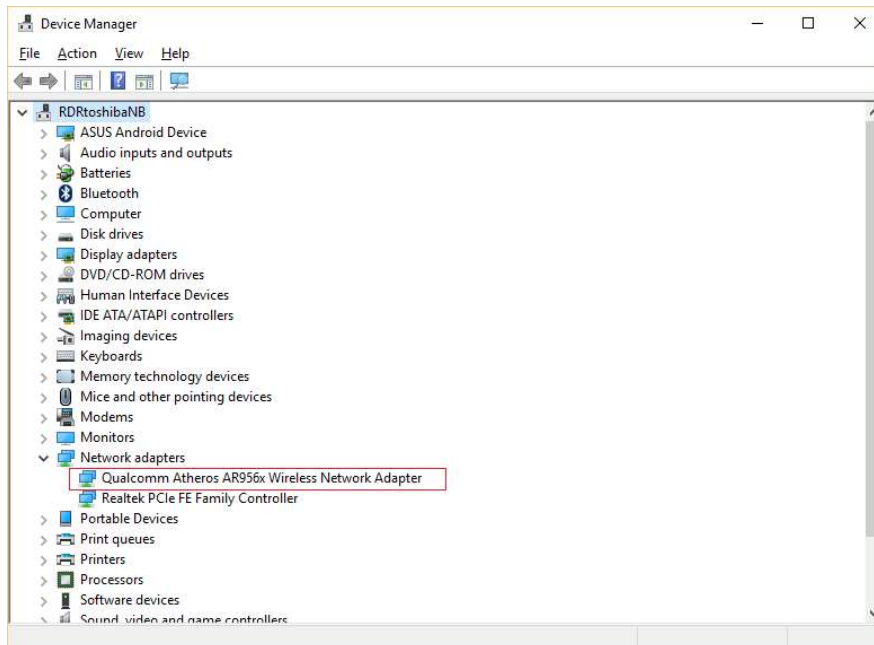
Tap "System":



Tap “Device Manager”:



Choose Wi-Fi network device. Yours will be named different than in the example below but should talk about “wireless network adapter”:



Tap and hold (or right mouse click) and choose “Disable”.

Then, tap and hold (or right mouse click) and choose “Enable”.

Back out of windows as desired.

